Ciphr Activation Guide

Samsung AFW QR Code

*Images and steps may be different depending on your device.
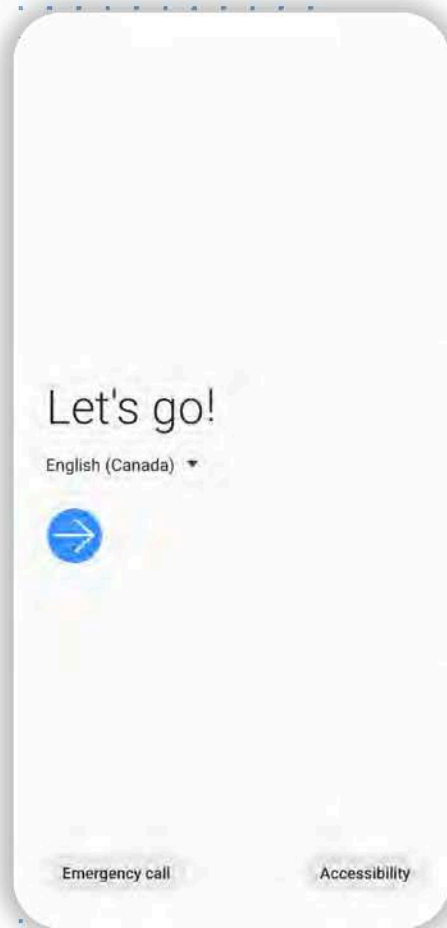
Step 1

Turn on the Samsung Device. On the **"Let's go!"** screen, tap anywhere on the screen 7 times (do not tap the arrow). This will launch the device camera. Scan the QR Code attachment provided by Ciphr or use this QR Code below:
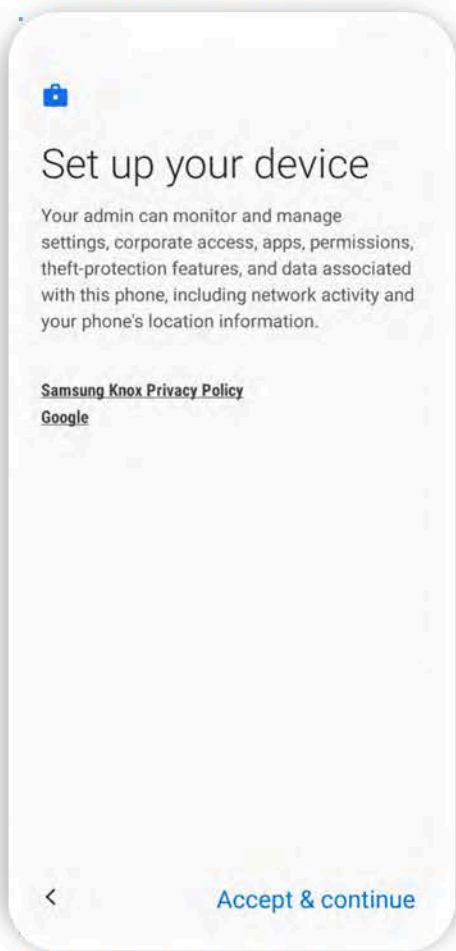
Let's go!

English (Canada) ▼

Emergency call   Accessibility

Step 2

Once on the Wi-Fi selection screen, connect to a secure Wi-Fi network. This step is mandatory. Once connected, hit "**Next**".

Choose a Wi-Fi network

HP-Print-7F-Officejet Pro X476dw

VIDEOTRON4036

VIDEOTRON4036_5GHz

VIDEOTRON

+ Add network

MAC address : MAC is randomised
IP address : No network connection

Turn off Wi-Fi

Skip

Set up your device

Your admin can monitor and manage settings, corporate access, apps, permissions, theft-protection features, and data associated with this phone, including network activity and your phone's location information.

Samsung Knox Privacy Policy
Google

‹   Accept & continue

Step 3

On the phone setup screen, tap on **"Accept & continue"**.

Check out some info to get started

○ End User License Agreement

○ Privacy Policy

○ Sending of Diagnostic Data (optional)

○ Receipt of Marketing Information (optional)

○ I have read and agree to all of the above.
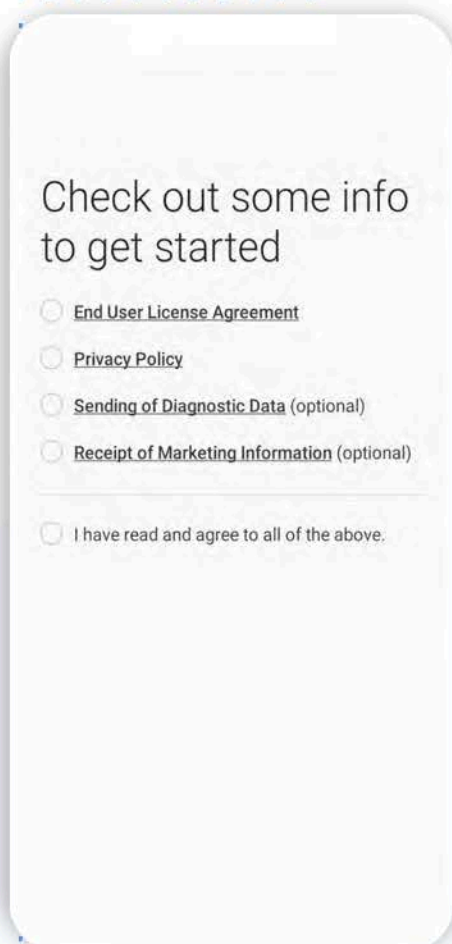
Step 4

In the Terms and Conditions screen, only select "**End User License Agreement**" and "**Privacy Policy**", then hit "**Next**".
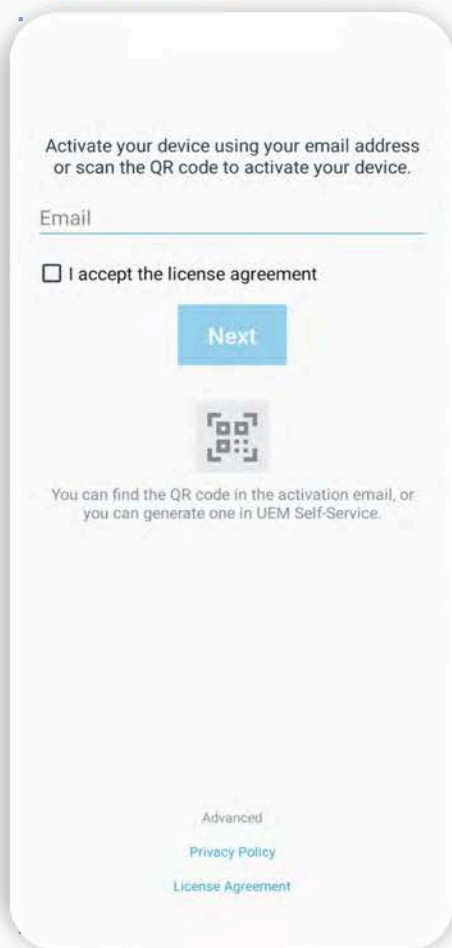
Step 5

On the Device Activation screen, input the BES email, check **"I accept the license agreement"**, then hit **"Next"**.

Activate your device using your email address or scan the QR code to activate your device.

Email

☐ I accept the license agreement

Next

You can find the QR code in the activation email, or you can generate one in UEM Self-Service.

Advanced

Privacy Policy

License Agreement

Step 6

On the next screen, input the password **"start"** and tap on **"Activate my device"** to start the UEM setup.

Type the activation password that was provided by your administrator.
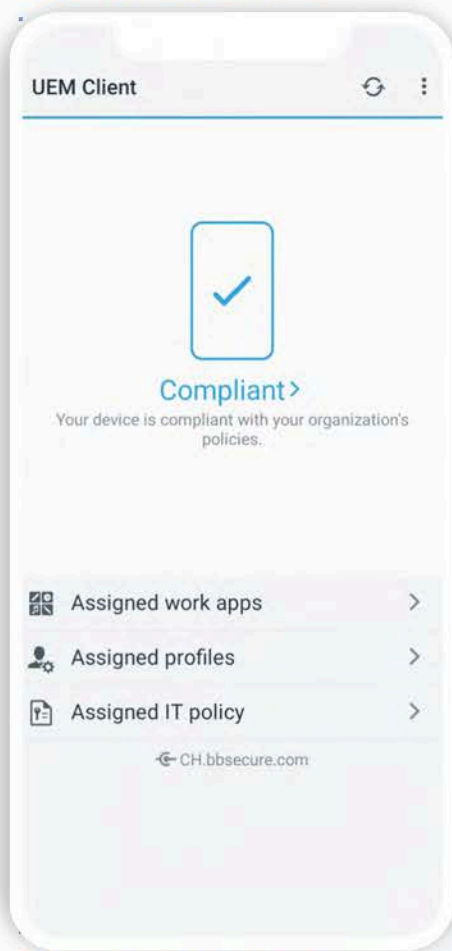
Password

Activate my device
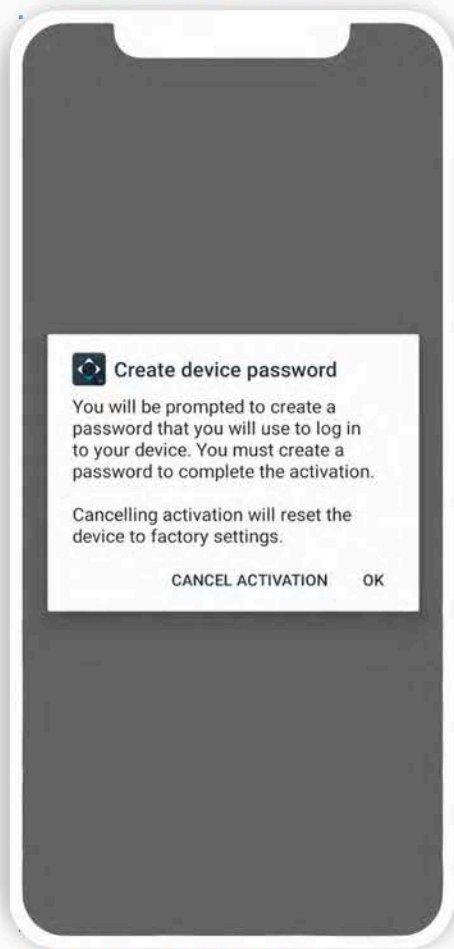
Step 7

On the next screen, you will be prompted to create the device password. Please follow there quirements indicated on the screen for the password.

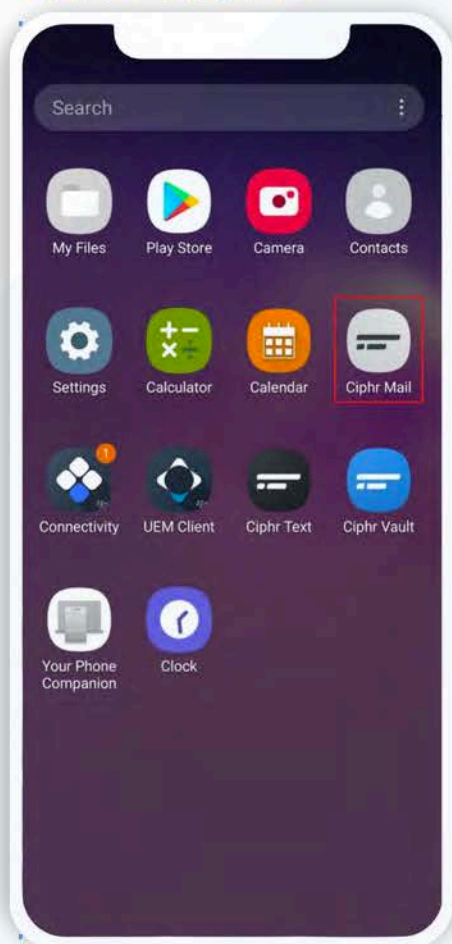*(8 characters, 1 upper case letter, 1 lower case letter, 1 number and 1 symbol).*
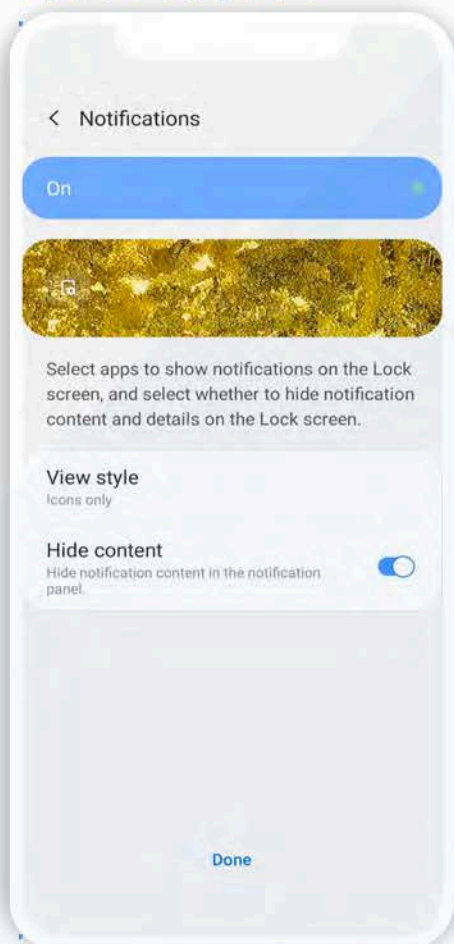
Step 8

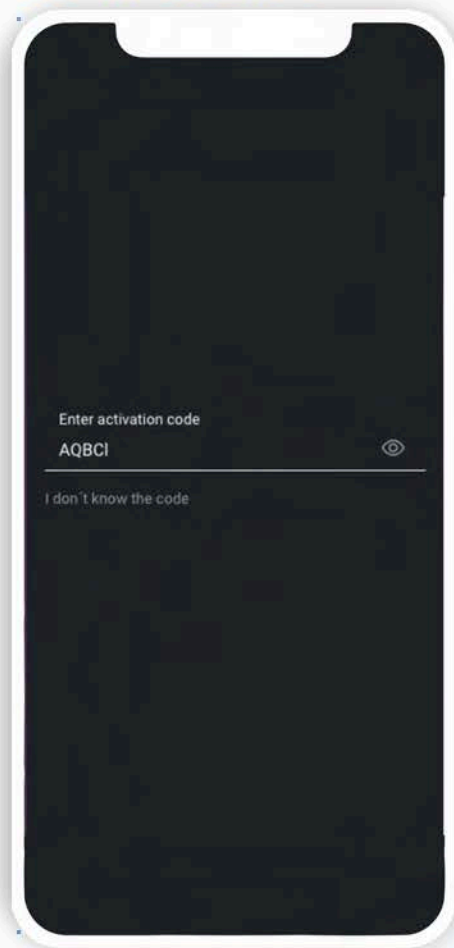Select to **"Hide content"** for the lock screen notifications.

Step 9

The UEM client should now show **"Compliant"** and the apps should start to download. They will install automatically on the device. Slide down the notification tray to view the download progress of each app.
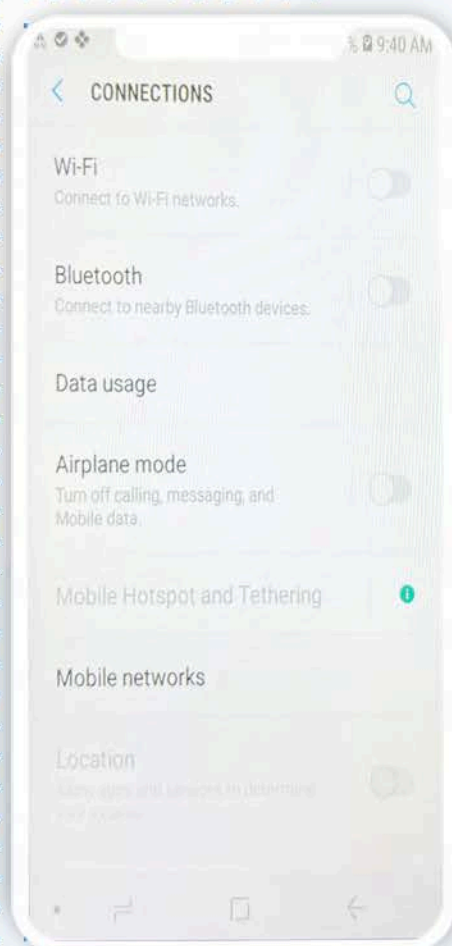
Step 10

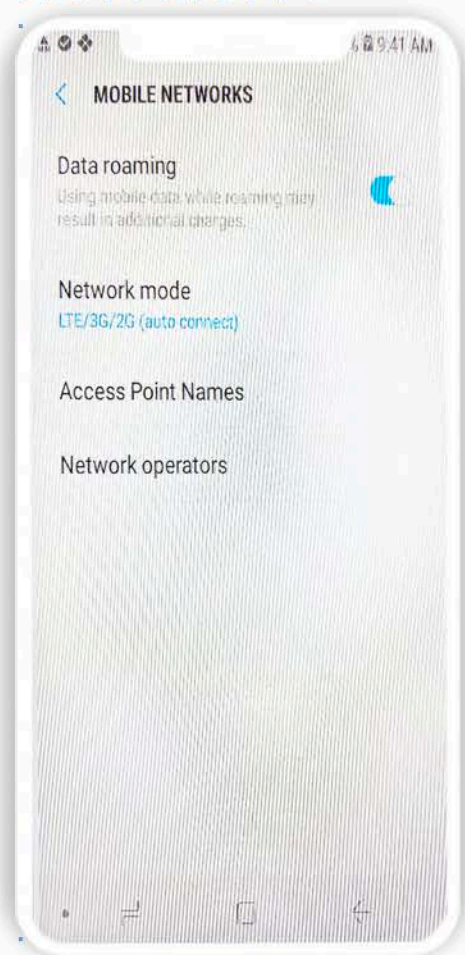Once all 3 Ciphr apps have downloaded, tap on **"Ciphr Mail"**.

Step 11

Input the **"Ciphr Activation Code"** and this will start the set-up of the Ciphr suite. Simply follow the on screen instructions to create your password and finalize your account setup.

Enter activation code
AQBCI

I don't know the code

Step 12

Go in Android's settings, choose **Connections**. Turn the Wifi OFF. Then tap on **Mobile Networks**.

CONNECTIONS

Wi-Fi
Connect to Wi-Fi networks.

Bluetooth
Connect to nearby Bluetooth devices.

Data usage

Airplane mode
Turn off calling, messaging, and Mobile data.

Mobile Hotspot and Tethering

Mobile networks

Location

Step 13

Make sure that **Data Roaming** is **ON** then tap on **Access Point Names** and tap on **ADD**.
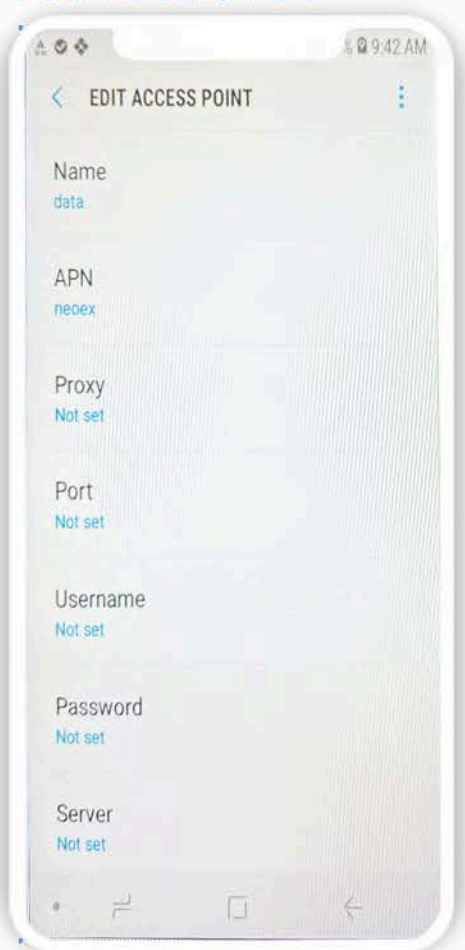
Step 14

Enter **"data"** in the **Name** field then enter the APN that you were instructed to use in the **APN** field. All the other field remain Not set. Tap on the three dots and choose **SAVE**.

Back in the Access Point Names list, make sure the APN you just created is selected (blue dot).
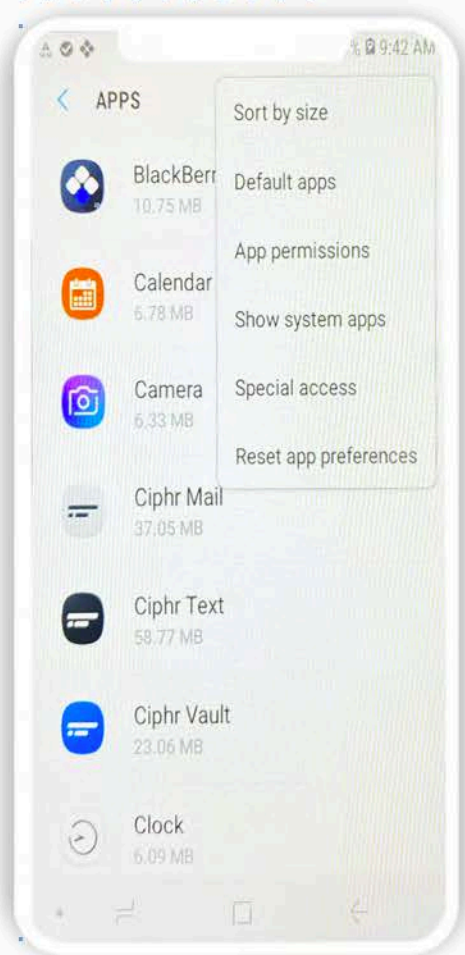
Step 15

In Android settings tap on **Apps**. Tap on the three dots and choose **Special Access** then tap on **Optimize Battery Usage**.
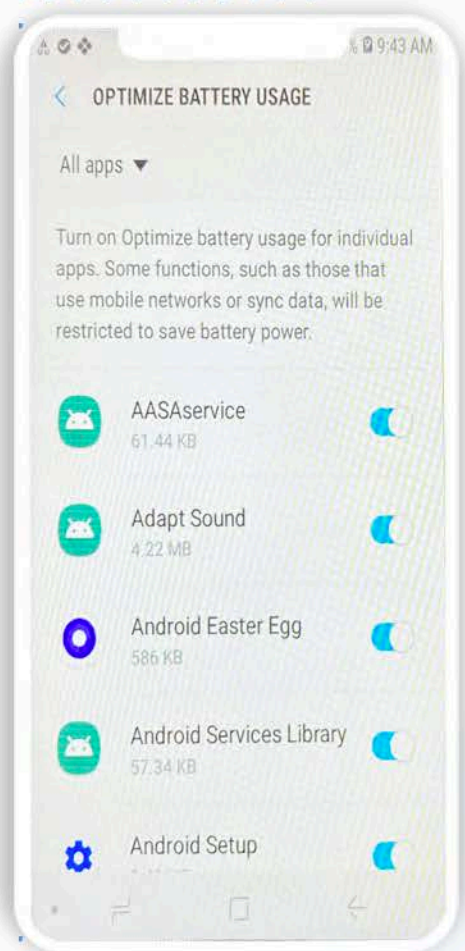
Step 16

Tap on the filter drop down and choose **All apps**. Then make sure that the following apps are **NOT** set as Optimized:

Blackberry Connectiviy

Ciphr Mail

Ciphr Text

Step 17

In Android settings tap on **Security** then on **Secure Startup**. Make sure that **Require password when device turns on** is selected then choose **OK** and confirm by entering the device's password.

Note: Secure Startup is enabled by default on some devices and the option might not show in the settings menu for those.

Having trouble with your activation? Please contact your Ciphr reseller for additional support.

Ciphr